

Reception Offices

4801. SHRI JEEWAN SHARMA: Will the Minister of HOME AFFAIRS be pleased to state:

(a) the number of departments housed in Shastri Bhawan, Udyog Bhavan, Krishi Bhawan and Nirman Bhawan in New Delhi separately;

(b) the number of reception offices functioning in these buildings and the number of departments handled by each reception office;

(c) whether the Government have received complaints about functioning of these reception offices, and

(d) if so, the steps taken to improve their functioning?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI M.M. JACOB): (a) and (b). A statement giving the requisite information is enclosed.

(c) Complaints are received occasionally which are enquired into and necessary action taken.

(d) Steps taken include periodical training, orientation of reception staff in behavioural techniques and security matters and more frequent inspections and closer supervision by the officers of the Secretariat Security Organisations.

STATEMENT

<i>Name of the Building</i>	<i>No. of Reception offices</i>	<i>Break-up of the Reception Offices.</i>	<i>No. of Deptts./Offices handled by each Reception.</i>
1.	2.	3.	4.
Shastri Bhawan	4	I) Gate No. 2	7
		II) Gate No. 3	21
		III) Gate No. 4	1
		IV) Gate No. 6	3
		Total:	32
Udyog Bhawan	4	I) Gate No. 2	1
		II) Gate No. 3	3
		III) Gate No. 13	3
		IV) Gate No. 13A	3
		Total:	10
Krishi Bhawan	3	I) Gate No. 1	3
		II) Gate No. 1-A	2
		III) Gate No. 6	5
		Total:	10

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<i>1.</i>	<i>2.</i>	<i>3.</i>	<i>4.</i>
Nirman Bhawan	3	i) Gate No. 2	4
		ii) Gate No. 4	4
		iii) Gate No. 5	5
Total:			13